Welcome!

Congratulations on choosing the innovative YuMe™ heated and cooled bed. Get ready to enjoy personalized climate control that will improve your overall comfort and sleep quality.

If you have any questions while setting up or using your bed, please visit www.MicroClimateSolutions.com, or call 1-888-51-CLIMATE (1-888-512-5462) for assistance.

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ADVISORY

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT.

PLEASE SAVE THESE INSTRUCTIONS.

As with all electrical products, the misuse of this product or failure to properly follow the instructions may cause overheating, fire, or personal injury.

1. Be sure the main control unit is used only on an AC supply current circuit of 110-120 volts. Do not use with an extension cord.

2. It is recommended to use a surge protection device (not included) between the main control unit and the outlet. Failure to use a surge protector could cause product malfunction in the event of an electrical surge.

3. Do not use with damaged cords. Do not remove, trap, fold, cross or pinch any wires or cords between foundation, bed frame, bed slats, mattress, or against walls, footboards, or headboards. Damaged cords can lead to fire.

4. Turn off the unit when not using.

5. Keep the main control unit away from areas that might become damp or wet, such as near an open window.

6. The main control unit should be placed on a dry, firm floor, in a well ventilated place, free from surrounding fabric. Clearance of at least one (1) foot should be left on all sides.

7. Do not place the main control unit under the bed. Do not place items on the main control unit.

8. Do not store any items under the bed; a well-ventilated space under the bed is necessary for proper functioning of the bed.
9. Do not use the heat/cool feature of this bed with an infant, a child, an incapacitated person, a paraplegic, or a quadriplegic. A person who is insensitive to heat or cool, such as a person with poor blood circulation, should not use the heat/cool feature of this product, or anyone who cannot clearly understand instructions and/or operate the controls.

10. Keep all dogs, cats, and other pets away from the main control unit and wiring. This is an electrical appliance that may injure an animal.

11. Do not use another electronic heating device in conjunction with your heat/cool bed.

12. The foundation ("box spring") must be elevated at least five (5) inches off the floor for sufficient ventilation, otherwise the system will not work properly.

13. The bed is not designed for continuous heating and cooling. There is an automatic shut-off after ten (10) hours of use, and it is designed to operate a maximum of ten (10) hours over a 24 hour time period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

14. This product is intended for household use only.

15. The recommended weight limit for the heat/cool bed is 300 pounds (136 kg) per person.

16. IMPORTANT SAFETY INSTRUCTIONS
   DANGER — To reduce the risk of electric shock:
   
   • Always unplug the MCU from the electrical outlet before cleaning.

   • Keep the cord away from the heated surfaces.

   • Do not use outdoors.
FCC Compliance

The remote device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must not accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference with a residential installation. This equipment generates, uses and can radiate frequency energy and, if not installed and used in accordance with these instructions, may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular situation. If this equipment does interfere with TV or radio reception, which can be determined by turning the device on and then off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the antenna.
- Increase the separation between the two devices.
- Plug the two devices into different wall outlets.
- Consult the dealer or an experienced radio/TV technician for help.

The YuMe™ bed conforms to UL Standard 962 test requirements.

- Model MCU kit (500-2006) 120V, 60Hz, 2A.
- Manufactured by MicroClimate Solutions
- Mattress Made in USA 2010-07.
- Electronics made in China 2010-07
- For Household/Residential Use Only.
ACOUSTICS

The heated and cooled bed uses an innovative system of delivering conditioned air to the surface of the bed for personalized comfort. Custom fans installed in the foundation have been designed to maximize air flow and minimize noise for optimum performance.

You may experience the white noise of the fans as you operate the heat/cool function of the bed and adjust the settings. There is also a cooling fan in the main control unit which will remain running while the bed is operating.

Location Environment

The level of sound experienced during the heat/cool operation is directly related to the location environment. For example, when a bed is located on a hardwood floor, the sound created by the fans may be amplified. To minimize the overall sound level, place a piece of carpet or other sound absorbing material directly under the bed to help reduce the noise level.
Before You Begin:

Check the contents of the electronic kit box. It should include:

- Main Control Unit (MCU)
- Plastic tubes for air flow (4)
- Remotes (2)
- Power Cord
- Instruction manual - includes warranty registration card
- Four (4) AAA batteries

Decide on a location for your new bed. Consider the following:

- The foundation (or “box spring”) has a pre-defined head and foot:
  - The head end is where the wires exit the underside, and
  - The foot end is where the fan holes are closer to the edge

- The foundation must be off the floor on some type of bed frame with at least five (5) inches of clearance in order for proper ventilation to occur.

- Keep the main control unit away from areas that might become damp or wet, such as an open window.

- The main control unit should be placed on a dry, firm floor, in a well ventilated place, free from surrounding fabric. Spacing of at least one (1) foot should be left on all sides.

- The main control until cannot be placed under the bed.

- Do not store any items under the bed; a well-ventilated space under the bed is necessary for proper functioning of the bed.
Bedding Considerations:

- The bed is designed to perform optimally without a mattress pad cover. The cover and mattress components are treated with anti-microbial agents to help maintain a clean sleep environment.

- If you choose to use a mattress pad cover, you will experience a degradation in performance. The system will not work effectively with a water proof or other non-breathable cover, which will greatly reduce its capacity to heat and cool.

- Unlike other mattresses, the mattress cover is serviceable. See section on Mattress Care and Warranty for more detail on this topic.

- If you have a bed skirt, please see instructions for how to modify so that there is no air flow blockage.

There needs to be at least five (5) inches between the bottom of the bed skirt and the floor (see instructions at the end of Step 2).

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**Step 1. Foundation Set Up**

1. Remove the foundation(s) from the packaging. A queen bed set is comprised of a mattress and a foundation. The queen foundation is a single piece with two (2) wires exiting the underside of the foundation near the head. The king bed set is comprised of three pieces: one king sized mattress and two (2) twin XL-sized foundations, positioned side by side. Each king foundation will have its own wire coming out of the underside.
2. Position the foundation(s) near the bed frame for installation. Locate the wires exiting the foundation near the head of the bed. The wires are attached to the fan assemblies inside the foundation, so gently remove the wires, and take care not to use excessive force as you may cause damage to internal components.
Position the wires to where the main control unit is placed. Take care not to trap, fold, cross or pinch wires between foundation, bed frame, bed slats, mattress, or against walls, footboards, or headboards.

3. Each side of the bed has its own wire. Connect the two (2) wires to the MCU. Ensure that the wires are inserted correctly into the connector on the back of the MCU.

**NOTE:** BED MUST BE AT LEAST FIVE INCHES (5”) OFF THE GROUND

Connect the main power cord from the back of the MCU to an electrical outlet. It is recommended to use a surge protection device (not included) between the MCU and the outlet.
Prior to installation of the mattress, power on the main control unit to see if you have air flow coming out of the hole locations. (See Operation section for complete instructions on using bed.) The image below shows right side of the bed powered on.

Step 2. Bed skirt Modification (if applicable)

If you are using a bed skirt, it must be modified in order for the system to operate properly. When the modified bed skirt is positioned on the bed, there must be at least five (5) inches of clearance between the bottom of the bed skirt and the floor. Skip to Step 3 if you are not using a bed skirt.
Before placing the bed skirt on the foundation, identify the location of the four (4) plastic inserts. Place the bed skirt over the foundation and position it as desired. Locate the four (4) plastic inserts through the bed skirt and, making sure to leave at least five (5) inches clearance between the bottom of the bed skirt and the floor, mark with an “X.”

Cut four circles around each marked X. Please note it is not critical to cut a hole the exact size of the inserts. It is better to cut a slightly oversized hole to allow for effective air flow from the foundation to the mattress.

Be sure to allow five (5) inches between the bottom of the bed skirt and the floor to allow for proper ventilation.
Step 3. Mattress Placement

There are eight (8) holes on the underside of the mattress with eight plastic inserts covering each hole. Four (4) of these holes are designed to line up with the four (4) holes in the foundation. The extra set of holes is to account for rotation of the mattress. Position the mattress over the foundation and carefully lower the mattress onto the foundation. Verify that the edges of the mattress and foundation are in alignment.

Note: Take care when lifting the mattress. It is necessary to obtain assistance when placing mattress onto the foundation.
Step 4. Mattress to Foundation Alignment

Proper alignment of the internal fan assemblies to the mattress is essential for proper operation.

1. Locate the four (4) plastic tubes that were included in the electronic kit box. Start with one corner. Lift the corner of the mattress and locate the hole in the foundation. Snap the tube into the hole. Take care not to press too hard as to dislodge the fan assembly in the foundation below. As you release the corner of the mattress, ensure that the tube in the foundation is inserted securely into the mattress hole directly above it.

2. Repeat Steps 1 and 2 with the other three corners of the mattress.

NOTE: IF ANY OF THE EIGHT (8) MATTRESS INSERTS BECOME DISLODGED DURING HANDLING, SIMPLY RE-INSERT INTO THE APPROPRIATE HOLE.
Use either the main control unit (MCU) or a remote to operate the bed. Insert two (2) AAA batteries into each remote.

**Main Control Unit (MCU) Buttons**

- **Power**: Hold for two (2) seconds to turn on/off
- **Timer**: Hold for two (2) seconds to set sleep time
- **Arrows**: Adjusts temperature
- **Left/Right Side**: Toggles between sides

**Remote Buttons**

- **Power**: Hold for two (2) seconds to turn on/off
- **Timer**: Hold for two (2) seconds to set sleep time
- **Arrows**: Adjusts temperature

**TIP**: The first time using the temperature feature, you will need to determine which color coded remote operates each side of the bed. Try powering on only one side first to establish this.
Powering on the Bed

Switch the main power switch, located on the back of the MCU, to the on position.

Next, turn the power on using either a remote or the MCU, holding the power button for two (2) seconds. The bed will power on at the last temperature setting used.

Unless it is manually turned off or the sleep timer is set, the bed will remain on for ten (10) hours before it automatically shuts off.

Pre-Conditioning

Before getting into bed, pre-conditioning is recommended for optimal performance. Keeping the covers on the bed during pre-conditioning in either cooling or heating mode is also recommended.

There is a shortcut available for powering on the bed to high cool or high heat. Holding the arrow down button for two (2) seconds turns the bed on to high cool, and holding the arrow up button for two (2) seconds turns the bed on to high heat.

Short Cut Keys

Hold for two (2) seconds for high heat

Hold for two (2) seconds for high cool
Adjusting for Temperature

Below is the screen description of what is depicted on both the remote and either side of the dual screen of the MCU.

**Screen Description**

- Temperature level indicator
- Heat icon
- Fan only icon
- Cool icon
- Sleep time on icon
- 30 minutes

Use the up and down arrows to select the temperature and level of heating or cooling. Depending on temperature and level, the heat/fan/cool icon will appear next to the incremental level that has been set. Below are examples of the screen display and corresponding icon.

- **Low Heat**
- **Fan Only**
  (No Heat/Cool)
- **High Cool**
Below is a description of the temperature settings.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heat</strong></td>
<td>Heating is provided using a convective method, which utilizes fans at a low speed to deliver warm air to the surface of the bed. This preferred method of heating circulates warm dry air for optimal comfort. There are five available settings, with the lowest setting just barely above skin temperature. As you select various settings in heating mode, the fan speed will remain constant, but the temperature of the air will vary with each level.</td>
</tr>
<tr>
<td><strong>Fan only</strong></td>
<td>Fan only mode blows room temperature air to the surface of the bed. Depending on the temperature of your sleeping environment, this setting will often feel cool to the user. This setting is considered an economy mode, as it minimizes power consumption while providing an alternate sleep experience.</td>
</tr>
<tr>
<td><strong>Cool</strong></td>
<td>By combining active cooling with varying fan speeds, a range of comfort levels is possible. Unlike heating mode which utilizes the same fan speed at all five levels of heating, the cooling feature uses a combination of temperature set point changes as well as fan speed changes. You may notice an audible change in fan speed as you change the level of cooling.</td>
</tr>
</tbody>
</table>

**NOTE:**

The Climate Control Sleep System continuously monitors Relative Humidity in the room environment. If the humidity levels are above normal, the system will respond by operating at a reduced performance level. This is done to insure that no condensation occurs within the system. When the system enters HUMIDITY MODE control, the COOL ICON will blink repeatedly to notify the user. Operations will return to normal once satisfactory humidity levels within the room are reached.
Using the MCU for Operation

If you misplace or lose a remote, you can use the MCU to control the bed. Note that the MCU has all of the same functionality as the remote. Below are some tips for using the MCU.

Main Control Unit (MCU) Buttons

- **Power:** Hold for two (2) seconds to turn on / off
- **Arrows:** Adjusts Temperature
- **Timer:** Hold for two (2) seconds to set sleep time
- **Left/Right Side:** Toggles between sides

• You must depress the Left or Right Side button prior to selecting any of the other buttons to operate the MCU, **including the power on button**.

• As you use the remote, you will notice that duplicate information is displayed on the MCU screen.

• In the event of a system malfunction, the MCU screen will display a fault code. Please note these codes and their location on the screen (left or right side of the window) for use in troubleshooting.
Using the Timer Feature

Power on the sleep feature by holding the timer button for two (2) seconds. Then, continue to press the timer button to scroll through sleep time increments:

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>15m</td>
<td>15 minutes</td>
</tr>
<tr>
<td>30m</td>
<td>30 minutes</td>
</tr>
<tr>
<td>1h</td>
<td>1 hour</td>
</tr>
<tr>
<td>2, 4, 6, or 8h</td>
<td>2, 4, 6, or 8 hours, displayed at 2 hour increments</td>
</tr>
<tr>
<td>0m</td>
<td>Disables previously set timer</td>
</tr>
</tbody>
</table>

No action on the timer button for three (3) seconds selects the current sleep increment. When a timer is selected, it will blink three (3) seconds. After selection, the previous temperature display will return, along with the timer icon.

Below is an example of setting high cool for two (2) hours:
MATTRESS CARE

Changing Sheets

Take care when changing sheets so that the plastic mattress inserts and tubes located between the foundation and mattress do not become dislodged when lifting the corners of the mattress. Be sure the posts are properly positioned after handling the mattress.

Rotating the Mattress

Rotating the mattress every six (6) months is recommended as maintenance to extend the life of your mattress. However, if you choose not to rotate your mattress, it does not void or alter your warranty. Carefully follow the instructions below in order to prevent damaging the heat/cool components in your bed when rotating your mattress.

WARNING: THIS MATTRESS IS NOT DESIGNED TO BE FLIPPED OVER. DO NOT ATTEMPT TO FLIP YOUR MATTRESS.
Step 1: Remove the mattress by lifting the mattress directly up and off the foundation, or by lifting the mattress directly up and resting it on its side. Do not slide the mattress over the plastic tubes.

NOTE: TAKE CARE WHEN LIFTING THE MATTRESS. IT IS NECESSARY TO OBTAIN ASSISTANCE WHEN REMOVING THE MATTRESS FROM AND REPLACING THE MATTRESS ONTO THE FOUNDATION.
Step 2. Remove all four tubes. Locate the tab inside the plastic insert in the base. Use a tool such as a flat head screwdriver to gently depress the tab in order to release the tube.

Step 3. Rotate the mattress. Align the mattress to the foundation and replace the tubes. Refer to Step 4 in the Installation section of this manual.

**Mattress Cover Care**

Spot clean the cover by wiping gently with a damp cloth and mild detergent when necessary. Do not launder or dry clean.

The materials used in both the cover and your mattress have been selected to minimize the occurrence of contaminants such as mold, mildew and bacteria growth.
**Transporting the Bed**

Prior to moving your bed yourself or hiring a third party to move the bed, please take the following precautions:

**NOTE: TAKE CARE WHEN LIFTING THE MATTRESS. IT MAY BE NECESSARY TO OBTAIN ASSISTANCE WHEN REMOVING THE MATTRESS FROM AND REPLACING IT ONTO THE FOUNDATION.**

- Lift the mattress directly up and off the foundation. Do not slide the mattress over the plastic tubes.

- Remove all four tubes, using a tool to gently release from plastic insert. Place parts in a safe location, as these will be essential when re-assembling the bed.

- Unplug the two wires that are connected to the back of the main control unit and linked to the underside of the foundation. You may want to bundle or somehow contain the wires so that they are easy to locate when re-installing the bed.

- Unplug the main control unit from the wall.

- The mattress and foundation should be bagged or carefully packaged to prevent soiling.

- Gather and package the main control unit, cords, two remotes, four tubes, and the instruction manual together for ease of accessing at new location.
# Fault Codes

The main control unit (MCU) is designed with a set of pre-programmed fault codes to help identify potential issues with the YuMe bed. If at any point during operation one of these fault codes appear on the MCU screen, please take note of what is displayed. Next, turn the MCU “OFF” by using the switch on the back of the MCU housing. Wait 30 seconds before switching ON again to reset the electronics. Power on the MCU. If the fault code still remains, please contact customer service at 1-888-51-CLIMATE to obtain help to remedy the issue. You can always access the latest technical information at www.microclimatesolutions.com

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neither side of bed is operating.</td>
<td>Verify MCU is plugged in.</td>
</tr>
<tr>
<td></td>
<td>Turn the MCU OFF wait 30 seconds. Turn ON to reset electronic components.</td>
</tr>
<tr>
<td></td>
<td>Electrical circuit breaker may be tripped. Check electrical service breaker box to confirm.</td>
</tr>
<tr>
<td></td>
<td>Verify electrical outlet is working; test by plugging in a different working appliance.</td>
</tr>
<tr>
<td></td>
<td>Verify that the power switch is in the ON position.</td>
</tr>
<tr>
<td>One or both sides of the bed turns off while in use.</td>
<td>Verify all cords are firmly plugged into back of MCU.</td>
</tr>
<tr>
<td></td>
<td>If fault code is displayed, note the code(s) and turn the MCU OFF for 30 seconds. Turn ON to reset electronic components.</td>
</tr>
<tr>
<td></td>
<td>One of the tubes may be improperly inserted between mattress and foundation. Check by lifting corners to verify tubes are inserted. See Installation section of the manual to review placement of tubes.</td>
</tr>
<tr>
<td>Scenario</td>
<td>Recommendation</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Heating or cooling performance on both sides of the bed seems weak.</td>
<td>Ensure that there are no obstructions between the outlet of the fan at the tube and the underside of the mattress.</td>
</tr>
<tr>
<td></td>
<td>Verify MCU is located in a well ventilated, dry location.</td>
</tr>
<tr>
<td></td>
<td>Ensure there are no obstructions under the bed limiting inlet airflow.</td>
</tr>
<tr>
<td>One side of bed works well, while the performance of the other side is</td>
<td>If using a dust cover, be sure that holes have been cut in the surface covering the foundation to allow for air flow. See Installation section of manual that describes how to modify a bed skirt.</td>
</tr>
<tr>
<td>weak.</td>
<td>Verify that there is five (5) inches of clearance under the bed. Be sure there are no items stored under the bed.</td>
</tr>
<tr>
<td>The heating and cooling is not uniform from head to foot on the same</td>
<td>Be sure you are not using a waterproof or non-breathable mattress cover.</td>
</tr>
<tr>
<td>side of the bed.</td>
<td>One of the tubes may be improperly inserted between mattress and foundation. Check by lifting corners to verify tubes are inserted. See Installation section of the manual to review placement of posts.</td>
</tr>
<tr>
<td>Cooling performance seems weak.</td>
<td>Ensure that there are no obstructions between the outlet of the fan at the tube and the underside of the mattress.</td>
</tr>
<tr>
<td></td>
<td>While in cooling mode, look at the MCU LCD screen. If the COOL ICON is blinking, your system is operating in HUMIDITY MODE with reduced performance. This is normal operation, reference page 17.</td>
</tr>
<tr>
<td>Issue</td>
<td>Solution</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>System is slow to respond to changes in heat and cool settings.</td>
<td>Pre-condition the bed by turning on thirty (30) minutes prior to getting into bed. The bed should be covered for insulating purposes. Use SHORT CUT KEY operation on the remote to start pre-conditioning. This is done by holding either the up arrow for two (2) seconds for heat, or down arrow for two (2) seconds for cool.</td>
</tr>
<tr>
<td>Remote does not work.</td>
<td>Verify you are using the correct remote for the appropriate side of bed.</td>
</tr>
<tr>
<td></td>
<td>Verify the batteries do not need to be replaced.</td>
</tr>
<tr>
<td>There is a strong foam odor from the mattress.</td>
<td>The odor will soon dissipate. You can rid the smell more quickly by putting the bed on high heat for a period of up to 40 hours (you do not need to be in the bed during this time). The bed is designed to shut down after a 10 hour period.</td>
</tr>
<tr>
<td>The bed is noisy.</td>
<td>Try operating the bed at a lower temperature. Lower settings turn the fan at a slower speed and will reduce overall noise.</td>
</tr>
<tr>
<td></td>
<td>If the bed is located on a hardwood floor, place a carpet or other sound absorbing material under the bed.</td>
</tr>
</tbody>
</table>
Congratulations on the purchase of your revolutionary YuMe™ ClimateControl Sleep System! You have chosen a bed that combines the latest in mattress comfort and temperature control technology to deliver the ultimate sleeping experience. You and your partner can now each choose your own heat or cool settings for a personalized microclimate sleep environment.

To realize the full benefits of this warranty, it is recommended that the product be registered by completing the enclosed Warranty Registration Card. The product can also be registered online at www.microclimatesolutions.com

10 Year Limited Warranty

MicroClimate Solutions LLC (“MicroClimate Solutions”) hereby gives the warranty set forth below to the original consumer purchaser (the “Purchaser”) of this YuMe Climate Control Sleep System™ (“Unit”). This warranty begins on the “Warranty Commencement Date” which is either (A) the date of purchase for new, unused Units from MicroClimate Solutions or (B) the date of manufacture of Units that have been used by MicroClimate Solutions as floor or display models. If original proof of purchase is not provided by the Purchaser, MicroClimate Solutions reserves the right to determine if the Unit is covered by this warranty by any means it deems appropriate or to use the Unit manufacturing date as the Warranty Commencement Date. This warranty covers a 10-year period from the Warranty Commencement Date; however, this warranty provides different coverage over such 10-year period as described below and the Purchaser’s remedies are limited to those set forth below each warranty coverage period.

Full One Year Warranty

MicroClimate Solutions warrants the Unit against defects in workmanship or materials for a period of one (1) year from the Warranty Commencement Date (the “Full Warranty Period”). Upon written notice of defect received by MicroClimate Solutions from the Purchaser during the Full Warranty Period, MicroClimate Solutions will, at MicroClimate Solutions’s sole expense, (A) with respect to any defective part(s) that MicroClimate Solutions determines can be
replaced without professional repair or installation, upon return of the defective part(s) from the Purchaser to MicroClimate Solutions at MicroClimate Solutions’s expense and in accordance with MicroClimate Solutions’s written instructions, deliver replacement part(s) to the Purchaser and (B) with respect to any defective part(s) that MicroClimate Solutions determines must be repaired or replaced by a professional, deliver any required replacement part(s) to a MicroClimate Solutions authorized repair center and pay for the labor associated with such repair or replacement.

Additional One Year Limited Warranty (Year 2)

MicroClimate Solutions further warrants the Unit against defects in workmanship or materials for the period beginning on the first day following the one year anniversary of the Warranty Commencement Date and continuing until the second anniversary of the Warranty Commencement Date (the “One Year Limited Warranty Period”). Upon written notice of defect received by MicroClimate Solutions from the Purchaser during the One Year Limited Warranty Period, MicroClimate Solutions will, upon return of the defective part(s) from the Purchaser to MicroClimate Solutions in accordance with MicroClimate Solutions’s written instructions, deliver replacement part(s) to the Purchaser; provided, however, that the Purchaser shall be responsible for all shipping costs associated with return of the defective part(s) and delivery of the replacement part(s) and MicroClimate Solutions shall not be responsible for any installation costs or other labor expense associated with any required repair or replacement.

Additional 8-Year Limited Warranty (Years 3-10)

MicroClimate Solutions further warrants the Unit against defects in workmanship or materials (excluding electronics, electrical components, fan motors or wiring) for the period beginning on the first day following the second year anniversary of the Warranty Commencement Date and continuing until the tenth anniversary of the Warranty Commencement Date (the “Eight Year Limited Warranty Period”). Upon written notice of covered defect received by MicroClimate Solutions from the Purchaser during the Eight Year Limited Warranty Period, MicroClimate Solutions will offer replacement part(s) to the Purchaser upon the following terms and conditions: Purchaser would be required to pay 1/7th of the then current replacement cost of the defective part(s) multiplied by the number of fully completed
years (as of the date MicroClimate Solutions received written notice of such defect) that have lapsed after the second anniversary of the Warranty Commencement Date and MicroClimate Solutions would be responsible for the remainder of the replacement cost. MicroClimate Solutions’s obligation with respect to replacement cost would be subject to return of the defective part(s) from the Purchaser to MicroClimate Solutions in accordance with MicroClimate Solutions’s written instructions and the Purchaser shall be responsible for all shipping costs associated with return of the defective part(s) and delivery of the replacement part(s) and MicroClimate Solutions shall not be responsible for any installation costs or other labor expense associated with any required repair or replacement.

Additional Terms and Conditions

This warranty does not apply; (a) to any damage caused by the Purchaser; (b) if there has been any unauthorized repair or replacement of the Unit or any of its parts; (c) if the unit has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the YuMe Climate Control Sleep System™ User Guide, this warranty, and any other applicable document published or approved by MicroClimate Solutions; or (d) abnormal use of the Unit (i.e., any use other than as a mattress); or (e) normal wear and tear. Repairs to or replacement of the YuMe Climate Control Sleep System or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or case to be made, by MicroClimate Solutions at its option and in its sole discretion.
THE REMEDIES DESCRIBED IN THIS WARRANTY SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF THE PURCHASER IN THE EVENT OF A DEFECT OF THE UNIT. THERE SHALL BE NO LIABILITY ON THE PART OF MICROCLIMATE SOLUTIONS FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THIS WARRANTY DOES NOT INCLUDE REIMBURSEMENT FOR INCONVENIENCE, REMOVAL, INSTALLATION, SETUP TIME, LOSS OF USE, SHIPPING OR ANY OTHER COSTS OR EXPENSES. MICROCLIMATE SOLUTIONS MAKES NO OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED BY MICROCLIMATE SOLUTIONS AND EXCLUDED FROM THIS WARRANTY AND FROM ANY OTHER DOCUMENT OR AGREEMENT BETWEEN MICROCLIMATE SOLUTIONS AND THE PURCHASER.

NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid only for the original consumer purchaser of the Unit and is non-transferrable.

If you experience any trouble with your YuMe Climate Control Sleep System™, please consult the troubleshooting section of your YuMe Climate Control Sleep System™ User Guide. If problems persist after following these instructions, please call: 1-888-51-CLIMATE (1-888-512-5462) or online at www.microclimatesolutions.com

Warranty Warning

Do not open or tamper with the main control unit, remotes (with the exception of replacing batteries), blower assemblies or wiring installed in the bed. The product warranty will be void if any of these components have been modified or adjusted in any way and opening or tampering with those components could result in a serious injury. Any repair or replacement of bed parts must be performed by authorized personnel.